THE 5 FIGURES MORE PROPERTY SELLING MASTERY CHEAT GUIDE

REVEALING THE 7 PROVEN SYSTEM TO SELL ANY PROPERTY HIGHER AND FASTER!









Thank you for Signing Up my
Proprietary Property Selling Mastery
Cheat Guide, meant for Home Owners
Intending to Sell Your Property!

Have a great read!

UNDERSTAND THE 7 PROVEN SYSTEMS TO SELLING MASTERY

AND ACHIEVE A BETTER PRICE FAST!

From the Desk of One of Singapore's Top RealtorsJoel Choy, a Division Director with Propnex Realty.



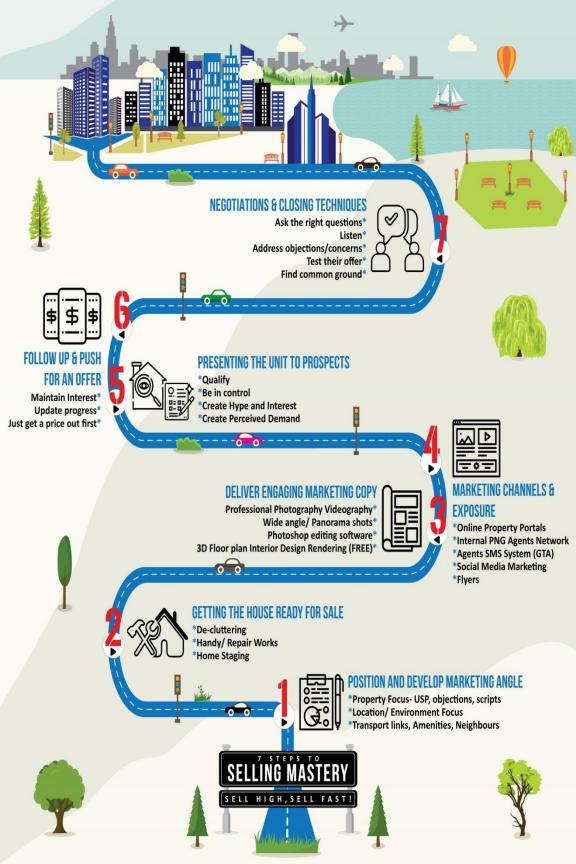


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Learn about my Proven and Unique Marketing Strategies and How I do it differently for my clients!

Engage the Right Realtor who can **Bring out the Full Potential Value** of your Property
and help you **get the best possible price!**

1. POSITION & DEVELOP MARKETING ANGLE

a) Property Focus Marketing Angle

Firstly, there is a need to dig deep to understand and determine the Unique Selling Points (USP) of the Property. USP are Not just ordinary good reasons or plus points of a property, they have to be rare, distinctive and special! Something different that stands out for your unit, compared to others in the area.

The Unique Selling Points has to be **Highlighted** in a captivating **Script** for all available Marketing media platforms. These USP would also have to be **Emphasized** to potential Buyers during Viewing **presentations** through a strategized **Selling Script**.

We should also take note of the **Negative Aspects** of the property. All properties have their plus and minuses, which is fine. More importantly, is how we **underplay** the negatives aspects and minimize the effects that they may have on potential buyers.

We must be ready to address any concerns, especially objections that potential buyers are likely to bring up regarding the property. The realtor must be confident to counter the objections and to turn the situation around into a positive or desirable point.

Objections are actually a **good thing**. Many a times, it may mean that the buyers do **like the unit** but they are just trying to **test the Seller** on their pricing and seriousness to sell. When objections are handled correctly, it will usually lead to further negotiations and closing.

For Example, when marketing a **low floor** unit, some buyers may call to enquire about the unit. We have to **qualify** the buyer that it is a low floor and if they are **still keen to view** the unit, it means that the **interest** is still there. However, during the viewing, the **objection** on low floor may still come up, and we need to find that push factor or USP for them to **overcome** the objection internally and convince them to choose the unit.

The fact that they are viewing the unit means they are actually fine with low floor. By qualifying, pre-framing the prospective buyer and turning the objection into a positive point, this may lead to a potential deal. There are various good reasons for staying on a low floor as everyone is unique and have different needs. So it is not all that bad. It is how the Realtor convinces the buyer that matters.

The **mindset** of the realtor is important. **Every unit** can be sold. Every objection can be **countered**! In fact, in this case, if low floor units are no good/ hard to sell, then why are there no empty 2nd or 3rd floor units in Singapore? They are all occupied with residents. There is

definitely a demand and there will be the right buyers for these units.

Engage the Right agent with the skills, knowledge, expertise and tenacity! I will be glad to share with you more in person.

b)Location/ Environment Focused Marketing Angle

Besides the actual Property itself, a buyer is also buying the **Whole Experience** of living in that area, with its Transportation links, the Environment, the Neighbors, the Neighborhood, the Surroundings and the Amenities.

We need to determine and highlight these Selling Points of the Location/ Environment to Potential Buyers. For example, where and what is the distance to the nearest supermarket (NTUC, Sheng Siong), wet market, coffee shops, hawker Centre, clinic, shopping Centre, good schools, nearest bus stop, the bus numbers and their destinations, the MRT station, and all other interesting property information of the neighborhood.

By providing these detailed information, we make the location seems convenient and accessible. We give the buyer the feel this is a good place to live in and the buyer can go about their lives smoothly.

Neighbors play a big part for buyers in their home search. Who would want to stay beside a creepy,

grumpy, unhappy, noisy neighbor? It is therefore important for sellers to portray neighbors who are friendly, nice and peaceful. It is also good to inform your neighbor that you are selling, and sometime seek assistance with the neighbors to make the common spaces clear, spacious and neat.

We want to avoid a scenario where prospective buyers walk **past** a neighbor unit with piles of untidy shoes, huge flower pots/ plants, laundry clothes hanging and **blocking the walkway**. The **first impression** of that unit is already negative before entering the house.

2. GETTING THE HOUSE READY FOR SALE

This means to **showcase and present** the house in the **best way possible**, just like what you would see in a Showroom or Sales Gallery of a New Launch project. We need to make your house **feels like a home**. The house has to look bright, neat, tidy, clean, inviting, welcoming and comfortable!

When prospects see the property, they must be able to envision themselves living in it! Only then are we able to ignite the right welcoming feelings of homeliness, comfort and peace. That is the response we want and in doing so, there is high chance to lead to an offer.

Very often, buying a property is a feeling, and sometimes when a prospect walks into a house, they will know within the first 5 or 10 seconds whether the Property is for them. You too may have encountered this before. Therefore the First impression is critical in keeping the interest of a prospective buyer.

a) Decluttering/ Tidying/ Professional Cleaning





This is essential, especially for owners who have been living in the property for many years, and over time, things tend to build up. It can be anything from old magazines/ newspapers, CDs, souvenirs, trophies, old shoes, old TV, old computer, toys, the list can go on...

Many a times, these things are kept although it is **not in use for a long time** and likely will not be in use anytime soon. Items are being kept for no real purposes except for memories sake and there is always a tendency for some to say "maybe next time I can use this".

We have got to really ask ourselves, will I really **need** it? Am I just keeping for the sake of keeping? Do I intend to **bring** these items to the **new house**?

By **Decluttering** and clearing the items in the house, it will make the space seems wider and neater and **more** welcoming! The goal is to take on a minimalist

approach and display mainly the essential items, just like a Showroom or a Hotel! For items that are not in use daily, they should be **organized** and placed in the **store** room, cabinets or wardrobes, away from sight.

b) Touch up/ Handy/ Repair Works

Depending on the condition on the House, some little works may **change the impression** of the property and increase the **perceived value** in a huge way.

For example, giving the house a fresh **coat of paint** would likely cost less than \$900 but the effects may increase the perceived value by a much greater amount.

Polishing of parquet flooring cost around \$300 per room, but just imagine the **perception** of a potential buyer and how they will feel when they see the flooring in good condition and how much more **value** it can add to the property.

Ensure that **all lights** are working fine, it does not cost much to replace **faulty bulbs**, but it makes a whole lot difference, walking into a brightly lit cozy home then a dark, dingy, eerie house.

For some areas, adding warm **ambient lightings** helps! You can get those low priced **Lamps** from IKEA, and place it at the bedside table of the bedrooms giving it a cozy feel.

Repair that kitchen cabinet that is unable to close properly (it is just replacing the hinge) or that squeaky loud master room door when it opens or that bulgy ugly hole on the wall due to a previous hooked painting. You get the idea!

c) Home Staging/Strategic Makeover

We need to **Set Up your home** and present it in the best possible way! Do not start marketing your house and showing it to potential buyers until this is done right.

This is the next step after decluttering and clearing items, and may involve **shifting furnitures** around, and placing items at certain areas different from where it used to be. A **good realtor** will be better able to **advise** you on this, as every house differs in the layout and use of space.

In some cases, it may involves **bringing in** new contemporary **furniture**, **accessories**, art paintings etc to enhance the feel.

We need to present and create practical spaces that prospecting buyers can associate with and want to have a part of. For example, by demarcating separate spaces such as a cozy Dining area and spacious inviting Living area for their family and friends.

The goal is to create a strong emotional connection between the prospective buyer and the house, which

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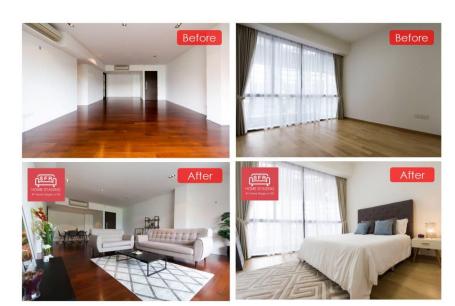
eventually uncovers the full potential value of the property.

It will be good to set up the dining table with plates and cutlery as this creates a warm, inviting feeling and helps to increase the appeal of the house during viewing. We should also dress up the bed using bed linens, cushions and comforters. This gives prospective buyer a comforting, restful feeling and they can picture themselves having a good rest after a long day from work.

We should also **open up** all blinds and curtains and **all windows** during the viewing process to allow for **natural light and airiness** to enter the space.

Courtesy from **Singapore Furniture Rentals (SFR)**, this is an example of what can be done to your home if required.









Engage the Right agent with the right skills, knowledge and expertise. I am ready to share with you more how this can be arranged and will completely transform your game of selling!

3. DELIVER ENGAGING MARKETING COPY

a) Professional Photography & Videography

We have now got a nicely set up home, what we need next is to have **Professionally Taken Pictures** that will make the house looks Great! Pictures will be personally taken by me using **wide angle lens or Panorama shots** to make it look wide and spacious! They are also further enhanced using a **photo editing** software **Photoshop** to make it look even nicer. The pictures are made to always look Bright, Spacious and Inviting.

All pictures taken shall be **sent to my owners** so that they are fully aware of what I do and how I do differently.

Videography tells a story of the place. It guides the audience through the flow of the house presenting it in an engaging way keeping them interested. It captivates the prospect even before they view the actual unit. The prospect would already know much about the unit and if they still intend to view the actual unit for sale, you can be assured that these are genuine qualified prospective buyer. With the right techniques and closings skills, it will be easier to push a genuine offer!

Engage the Right agent with the right skills, knowledge and expertise. I am ready to share with you more in person. Below are some examples of pictures taken by me.





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b)3D Floorplan Interior Design Rendering (FREE)

The 3D Floorplan will help to give prospective buyers a better idea of what they can do with the space. For example, where they can put their sofa or dining table? Which wall can be hacked? Should I have an open concept kitchen? Can I have a kitchen island? We can tie up with reputable ID Design firm Rest n Relax Interior, for a free draw up interior design for the unit, based on the floor plan.



4. MARKETING CHANNELS & EXPOSURE!

A strategic Marketing Plan strives to **Reach OUT** to any Prospective Buyer who may potentially have an interest in your property.

There are many ways of marketing comprising either Conventional Traditional Marketing or Digital Marketing. I shall share some of the methods which I use.

The aim is to give your Property the **Best Shot of Exposure**.

a) Online Property Portals –
Propertyguru, The Edge, 99.co,
SRX etc.







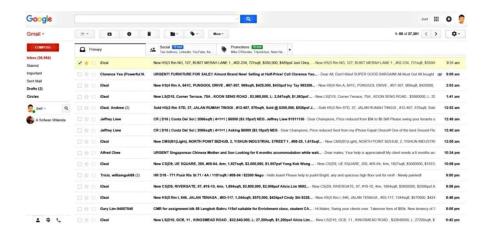


For each method, there are also various ways to enhance its **effectiveness** and reach out further. For example, let's take a look at **PropertyGuru**. With so many competitive listings available for sale on Propertyguru, how do we ensure that your property has a greater chance of exposure compared to other listings for sale?

The key is to always be **shown** on the **1**st **page** on the Search function. To do that, we have to consistently monitor, Repost and **Boost our listings Daily** to push up the listing to the Top, so as to get greater exposure. We would also need to ensure that all listing are **Optimized** with great written description and pictures which was Highlighted in the earlier sections.

Engage the Right agent with the right skills, knowledge and expertise. I am ready to share with you more in person.

b)Internal PNG Group Network Email System



It is critical to **leverage** and gather **resources** to reach out and create greater exposure! I work closely with a team of more than **8000 agents** within the **Propnex Powerful Negotiators Group** (PNG). It is the **largest** real estate team in Singapore.

Whenever there is a new listing, we will send it out and share within the **team's agents' network**. These partner agents can see the listings and **bring their buyers** over to the unit. We **collaborate** and work together towards a successful sale.

Engage the Right agent with the right skills, knowledge and expertise. I am ready to share with you more in person.

c) Geographical Target Area Agents SMS System

This method is to **Blast out** the listings via **SMS** to all the **Agents** who are also marketing units in the **same estate**. These are agents who likely have **qualified potential buyers** looking to **buy in the same area**. By reaching out to this network of agents, they will be able to swing their prospective buyers over!

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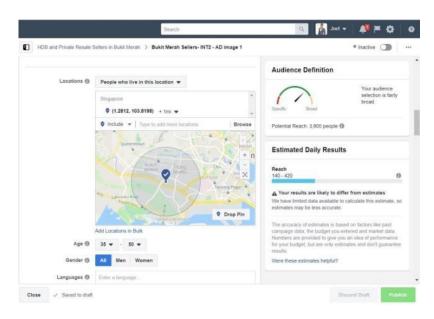
d) Social Media Marketing (Facebook/ Instagram)

We can advertise the listing on Facebook to reach targeted customers who are looking to buy in the area.

This is exactly the **same method** which you have gotten to **know about me** and contacted me, thus you can see its **effectiveness**!

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For example, if I am marketing a HDB unit for sale at Tiong Bahru, I can specifically advertise a video marketing campaign through paid Facebook Sponsors ads to target and reach out to residents who are presently living in the Tiong Bahru area.

We can target specific **age and interest groups** for example married couples who are also presently staying in a HDB in the same area or those looking to be near a particular school! These are the people who are most likely keen to buy a unit in the same area.

Engage the right agent with the **technical know-how** and **expertise** to execute your **marketing campaign**! I am all ready to share with you more in person!

e) Flyers Distribution/ Road Show/ Door Knock

This is another method where we try to **reach out** to prospects and home owners who are also **living in the same area**. They may intend to upgrade or downgrade and will likely want to buy back a unit in the same familiar environment.

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5. PRESENTING THE UNIT TO PROSPECTS

So now after the prospect has enquired and is keen in the property, the next step is to arrange for the prospects to view the property, but **NOT** at any time or any day at the request of the buyer.

We should do it in a way that **brings out the interest** in your property. I seek to do it **differently** from others where possible.

You see, when there is 1 property and 1 buyer, the buyer's value is high. They are in their comfort zone, taking things easy and there is no urge or urgency to act. Prospective buyers come for the viewing conditioning themselves that they are just here to 'have a look'.

They have these fears and doubts and are **ready to find reasons** to tell them that the property is **not the right one** for them. This way, they can **avoid** having to make that big scary **decision** of **committing** to a property purchase. Often during the viewing, buyers may voice out their **concerns/criticisms**.

For examples – "Ohh there is afternoon sun, ohh I prefer north facing unit, the road is too close, I prefer a higher floor, the aircons looks old, I prefer an unblocked view, I need to do lots of renovation, it is quite noisy, etc..."

If the right qualifying of the buyer has been done initially, many of these reasons, most buyers would already have known even before they come for the viewing. The prospects view quickly, then say bye, thank you and they leave... Many might not take the viewing seriously and are just having a look a.k.a window shopping.

Nothing much happens after that. The **frequent response** during subsequent follow ups would be lots of excuses and reasons "I am still considering, I will give it a pass, I need to discuss with my family, I am still viewing a few other units, I think the prices will come down further etc."

At the end of the day, the Bottom line is... →

There is no attraction; there is no urgency or need to take any action.

How then do we diminish the value of the buyer and enhance the value of the property?

I have been using this strategy for the past few years and it is **effective** as well as **convenient** for Sellers. I call it the **ONE SHOT Open House Strategy.**

This is different from the typical Open House where buyers come in and out at their own free will at different

timing. The objective would be to **Garner all the buyers** to come together on **1 single day at 1 single time**.

This way, there will be massive hype, interest and excitement. The goal is to create the perception that your house is highly demanded.

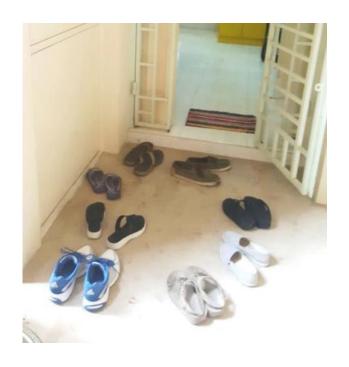




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It is an interesting concept, when you have a **few groups** of people viewing at the same time, the buyers tend to take the viewing **more seriously**, they tend to **stay longer** in the property. **They don't want to lose out**.

Our aim is to create the **feeling** "If I like the unit, I have to be **quick and act on it soon**. If I don't, someone else might buy it." That is what we want!

Not all buyers will be keen, it is fine, all we need is just 1 buyer, but by having a few groups together, all the other parties are actually encouraging and motivating that 1 buyer to take action.

Of course, this strategy may not always be possible but we try to do it where possible. It is normally done on a **weekend afternoon**, where most buyers would be available.

There is **much more** to this strategy which can only be **implemented** during the actual viewing process, e.g. **what I tell the prospects** before, during and after the viewing to ignite their interests. We need to get the buyers excited, focus on the positive aspects of the house and finally take action!

Engage the right agent with the skills, knowledge and expertise to execute the marketing plan! I am all ready to share with you more in person!

6. FOLLOW UP & PUSH FOR AN OFFER

The next step is to **maintain** the buyer's interest high, especially in the first few days by following up closely and pushing for any offer.

In today's market, with many choices available, buyer tend to be indecisive when making a huge decision. They may like a unit, but it doesn't mean that they will want to buy it. There will always be some reasons holding them back.

With the strategy above, at times with the hype and interest, a buyer may give an offer within the 1st few hours after the viewing because they do not want to lose out the unit to someone else. That would be the best case scenario.

But it doesn't always happen this way. Even if they like the unit, most buyers still like to have some time to think over and discuss with their family before coming to a decision. In this case, we give them space and follow up consistently, **update** them on **the progress** of the unit etc, if there are any **2**nd **viewings** by **other buyers**, what is the **last offer**, how many **new viewings** will be coming up this weekend.

What we need is find out how much the unit is worth to them and get them to give a price. It can be any price but we just need to get them to commit to something as a very start.

7. NEGOTIATIONS & CLOSING TECHNIQUES!

After which **Negotiations** comes into play where we seek to **push up** an offer. This requires **Steadiness**, **Skills** and **Cool headedness**. As we all know, buyers don't usually give their highest offer from the start. We need to utilize **closing techniques**. It is about asking the right **questions**- "Why do you want to buy this unit? What do you like about the unit? " **Hear them out**, we keep silent, don't talk, don't sell them, let them **sell the property to themselves**, encourage them. They may still have concerns but we address them along the way and always keep **circling back** to **why they are keen** in the first place.

We seek to **test** what is the **highest offer** they can give. We need to get them to see the **Value** in the unit **beyond** just the price. These closing techniques varies depending on the conversation with the buyer. The aim is to continually **engage** the buyer, keep them motivated to **up their offer**, and finally find a **common ground** between both buyer and seller to achieve a successful sale.

Engaging the right agent with experience and competent negotiation/ closing skills is key to securing the highest

possible offers from the buyer! I will be glad to share with you more in person.

THE END





Hope you have gained something.

If you find value in this guide and would like to understand how I can assist in your property needs further, kindly reach out me!

This is Joel Choy here, a realtor with Propnex Realty. You can drop me a message or give me a call at 91705644.

To know more about my profile, you can check out joelchoy.com

Have a Great Day!

